



HighJump Software Solutions

INTEGRATED SOFTWARE SOLUTIONS FOR THE ENTIRE SUPPLY CHAIN – FROM SUPPLIER TO STORE SHELF

HighJump Software empowers you to meet the daily demands placed on your business with a fully integrated, source-to-consumption product suite. HighJump Software solutions manage the flow of inventory and information from supplier through manufacturing and distribution all the way to retail store shelf. HighJump continuously collaborates with customers to ensure products support existing business requirements and emerging trends, which helps give our customers competitive advantage. This focus on enabling industry-specific application features, combined with HighJump's industry-leading adaptable architecture, has established HighJump as a supply chain management software leader.

Distribution and Logistics

- Warehouse Management
- ERP Inventory Data Collection
- Labor Management
- Performance Management
- Supplier Enablement
- Transportation Management
- Voice-Enabled Distribution
- Warehouse Slotting Optimization

EDI Solutions

- Translation Manager
- EDI Network
- Trading Partner Maps

Manufacturing

- Manufacturing Execution
- Shop Floor Data Collection

Direct Store Delivery

- Route Accounting
- Inventory Management
- Mobile Presell and Delivery
- Surveys and Data Collection

Mobility

- Field Service
- Inventory Management
- Field Sales
- Last Mile Delivery
- Surveys and Data Collection

Distribution and Logistics

HighJump's distribution and logistics solutions manage all components of today's complex distribution operations, from inbound supply visibility and yard management to distribution center management, order fulfillment, optimized transportation planning and delivery tracking. HighJump's warehouse management system (WMS) is the foundation of HighJump's distribution software suite, and helps to ensure fast, accurate fulfillment through directed, optimized workflow. You can plan, measure and view warehouse labor activities using HighJump's labor management system (LMS). When your product is ready to leave your loading dock, our fully integrated transportation management (TMS) software delivers significant transportation cost savings and improved customer service levels through process automation and visibility. You can easily track package delivery and pick-up with HighJump's real-time, Web-based proof-of-delivery application.

EDI Solutions

Communicating with customers and supplier organizations is increasingly important, and as more software solutions move to SaaS and cloud environments, the opportunities for electronic supply chain visibility and collaboration increase. The HighJump TrueCommerce EDI platform extends HighJump Software's applications with the addition of a comprehensive EDI solution including translation and mapping software for trading partner integration and a fully compliant EDI transaction network. The TrueCommerce product line includes on-premise and SaaS software tools for easily enabling EDI transactions with major ERP packages and a network of more than 2,000 established trading partners.

Mobility

If you have sales people that collect orders, delivery drivers that need electronic proof of delivery or field service technicians completing a service call, HighJump has the mobile solution to give you better visibility and tracking of each activity. HighJump offers integrated inventory and load management to extend visibility back to the distribution center and increase the efficiency and speed with which you move products into the field. Our mobility solutions encompass your pre-sell and delivery, field service, survey and data collection requirements.

Direct Store Delivery

HighJump offers a flexible and scalable route accounting system (RAS) built on modern technology. This solution easily manages complex pricing and discount structures, dynamically schedules routes and enables a higher level of inventory visibility. The route accounting backbone is extended with mobile applications for pre-sell, peddle sales, surveys and delivery. Not only that, our solution has received the highest certification from industry-leading beverage suppliers such as Anheuser Busch and Miller-Coors and e-commerce integration with PepsiCo and Coca-Cola.

Manufacturing

Do you have real-time visibility into your manufacturing production data? Do you know where your inventory is and how much you actually have on-hand? HighJump can help you take your ERP to the next level by automating and streamlining manufacturing data collection and providing advanced visibility into core areas such as material availability, work order status and on-time shipments. HighJump software has been integrated with just about every ERP system, and is PeopleSoft SCM-certified. HighJump's manufacturing execution (MES) system bridges the gap between the manufacturing shop floor and the warehouse, enabling timely movement of inventory throughout the shop floor by directing your users through their tasks and capturing and validating data in real-time.



Maintenance and Support

HighJump Software is continually investing in our products to help our customers stay current with the latest technologies and delivering value with new customer-requested enhancements. HighJump's maintenance and support program provides customers with outstanding 24x7 technical support – staffed entirely by HighJump employees. The program also includes upgrades, hot-fixes and access to HighJump's self-service support Website, where customers may log new support tickets, access an extensive knowledge base, and download the latest hot-fixes.

Professional Services

HighJump's professional services team has a reputation for combining excellent people with rich industry and product expertise with a clear and comprehensive methodology that emphasizes customer participation and ownership of the project. Our team consistently delivers implementations that are on-time and on-budget and in accordance with customer requirements. HighJump University helps customers get the most out of their HighJump systems with a variety of online and classroom training options.

An AMR Research report cites HighJump as having achieved a customer referenceability score 40 percent higher than the other two leading best-of-breed WMS providers¹. Gartner reports that HighJump customer references call attention to HighJump's flexibility and willingness to establish a partnership-type relationship with customers².

Hardware

HighJump offers turnkey hardware solutions for a faster return on your technology investments. HighJump's experienced staff will assist you in selecting the appropriate mobile computers and servers based on usage requirements. Our technology specialist will configure hardware to operate in accordance with HighJump guidelines so that your hardware can be deployed seamlessly into your IT environment. HighJump performs extensive compatibility testing between software and certified hardware to ensure a high quality end user experience.

HighJump offers you a wide variety of mobile computers, servers, printers and accessories from our trusted hardware manufacturing partners. Not only does HighJump work closely with you to understand your needs and make informed recommendations, but we also locate, price and order hardware for you. And because of HighJump's strong relationship with hardware manufacturers, purchases made through HighJump are typically at a lower price than purchasing directly from the hardware provider.

¹ The 2005 AMR Research Warehouse Management System Selection Guide, AMR Research, October 2005.
² Magic Quadrant for Warehouse Management Systems, Gartner, Inc. April 2009.

